

## **Manchester City Council Report for Information**

**Report to:** Health Scrutiny Committee – 7 December 2022

**Subject:** Adult Learning Disability Services

**Report of:** Executive Director of Adult Social Services

---

### **Summary**

The purpose of the report is to outline key developments across Health and Social Care in Manchester relating to Adult Learning Disability services, as requested by Health Scrutiny Committee. This includes the following:

- Developments surrounding the Commissioning Strategy for Adults with a Learning Disability.
- Developments surrounding the Planning for People with Learning Disability Board.
- The NHS Transforming Care agenda.
- Healthcare - with an additional focus surrounding the local response to the recent national Care Quality Commission (CQC) report that looked at the experiences of people with a Learning Disability and Autistic people, when they needed physical health care and treatment in hospital.
- Transition to Adulthood.
- Manchester City Council/Manchester Local Care Organisation In-House Provider Services review (Supported Accommodation, Day Services and Short Breaks).

### **Recommendations**

The Committee is recommended to:

- i. Support the ongoing strategic developments relating to Adult Learning Disability services across the Health and Social Care system in Manchester.
  - ii. Consider and comment on the information contained within the report.
- 

**Wards Affected:** All

**Environmental Impact Assessment** - the impact of the issues addressed in this report on achieving the zero-carbon target for the city

The focus of this specific report does not pertain to environmental impact or the zero-carbon agenda. Although any specific projects or initiatives encompassed within the various programmes of work, will ensure that environmental impact is considered and factored into planning and delivery where appropriate.

**Equality, Diversity, and Inclusion** - the impact of the issues addressed in this report in meeting our Public Sector Equality Duty and broader equality commitments

All core initiatives and developments discussed within this report are focused on maximizing independence, choice, and control for adult citizens with a Learning Disability who may also have other associated conditions (e.g., Mental Health conditions, Autism) in Manchester. These disabilities are protected characteristics enshrined within the Equality Act 2010. Citizens with a Learning Disability have a right to live healthy, safe, and fulfilling lives within their local communities.

All statutory bodies involved in the delivery of the key areas outlined within this report are also responsible for ensuring fair and equal access to services in accordance with relevant legislation including (for example) the Care Act (2014) and National Health Services Act (2006).

Any future developments will be subject to Equality Impact Assessment on an individual programme/project basis.

<b>Manchester Strategy outcomes</b>	<b>Summary of how this report aligns to the OMS/Contribution to the Strategy</b>
A thriving and sustainable city: supporting a diverse and distinctive economy that creates jobs and opportunities	All programmes of work are focused at supporting a thriving and sustainable city, with a focus on creating stronger communities, and equality of opportunity for Adults with a Learning Disability (including citizens transitioning to adulthood), as well as their families/carers. This includes access to Health and Social Care services, employment, skills, and educational opportunities.
A highly skilled city: world class and home-grown talent sustaining the city's economic success	Future developments which relate to the areas discussed within the report, are aligned to the workforce strategies for each organisation. The recruitment of local people is central to planning, and also focuses on developing the next generation of leaders to ensure a sustainable and prosperous Health and Social Care economy in Manchester, both now and in the future.
A progressive and equitable city: making a positive contribution by unlocking the potential of our communities	All key areas discussed within this report will ensure that citizen involvement is central to developments through effective engagement, consultation, and co-production, in order to ensure services are truly designed around the needs of citizens and their families/carers, ensuring equal access to services where eligible.
A liveable and low carbon city: a destination of choice to live, visit, work	The Low Carbon agenda does not directly relate to this report; however, all initiatives will ensure that the principles of delivering a low carbon city are central to plans and developments where appropriate.

A connected city: world class infrastructure and connectivity to drive growth	All future developments will consider infrastructure and connectivity, whether that be the ability to access local services, buildings and/or using assistive technologies to promote and enable independence for citizens aligned with the Better Outcomes, Better Lives programme.
---	--

### **Financial Consequences – Revenue**

There are no associated financial revenue consequences described within this specific report, however considerable planning is taking place separately surrounding the Adult Social Care budget for 2023-2026, which has recently been presented to the Health Scrutiny committee in November 2022.

Health Scrutiny Committee will be kept informed of any further developments, with the next key budget report in February 2023.

### **Financial Consequences – Capital**

There are no immediate associated financial capital consequences within this report. Any financial proposals would be considered and presented on a case-by-case basis for each programme of work where required.

### **Contact Officers:**

Name: Bernadette Enright  
 Position: Executive Director, Adult Social Services  
 Telephone: 07866 989734  
 E-mail: [bernadette.enright@manchester.gov.uk](mailto:bernadette.enright@manchester.gov.uk)

Name: Sarah Broad  
 Position: Deputy Director, Adult Social Services  
 Telephone: 07966 229569  
 E-mail: [sarah.broad@manchester.gov.uk](mailto:sarah.broad@manchester.gov.uk)

Name: Tracy Cullen  
 Position: Assistant Director, Complex Needs  
 Telephone: 07882927345  
 E-mail: [tracy.cullen@manchester.gov.uk](mailto:tracy.cullen@manchester.gov.uk)

Name: David Pye  
 Position: Head of Commissioning, Adult Learning Disability  
 Telephone: 07940750059  
 E-mail: [david.pye@manchester.gov.uk](mailto:david.pye@manchester.gov.uk)

Name: Paul Butler  
Position: Strategic Lead – Learning Disability, Autism & Neuro Rehabilitation – Manchester (NHS Greater Manchester Integrated Care)  
Telephone: N/A  
E-mail: [paul.butler4@nhs.net](mailto:paul.butler4@nhs.net)

Name: Ruth Speight  
Position: Acting Assistant Chief Nurse – Safeguarding Manchester University NHS Foundation Trust  
Telephone: N/A  
E-mail: [ruth.speight@mft.nhs.uk](mailto:ruth.speight@mft.nhs.uk)

Name: Carolina Ciliento  
Position: Associate Director, Nursing – Manchester (NHS Greater Manchester Integrated Care)  
Telephone: N/A  
E-mail: [Carolina.ciliento@nhs.net](mailto:Carolina.ciliento@nhs.net)

**Background documents (available for public inspection):**

The following documents disclose important facts on which the report is based and have been relied upon in preparing the report. Copies of the background documents are available up to 4 years after the date of the meeting. If you would like a copy please contact one of the contact officers above.

The Care Quality Commission (CQC) report *“Experiences of being in hospital for people with a learning disability and autistic people”*.

## 1.0 Introduction

1.1 The purpose of the report is to outline key developments across Health and Social Care in Manchester relating to Adult Learning Disability services (including younger citizens transitioning to adulthood), as requested by Health Scrutiny Committee. Partners representing a range of local statutory organisations have contributed to this report including Manchester City Council (MCC), Manchester Local Care Organisation (MLCO), Greater Manchester Integrated Care (GMIC) and Manchester University NHS Foundation Trust (MFT).

## 2.0 Background

2.1 The report discusses a range of issues and developments across the Health and Social Care landscape in Manchester relating to Adult Learning Disability (and Transitional) services.

2.2 This includes the following:

- **Developments surrounding the commissioning strategy for Adults with a Learning Disability** – This is a project focused on developing an accessible local Manchester Commissioning Strategy for Adults with a Learning Disability, which sets out the core priorities of Health and Social Care organisations in Manchester from 2023-2028.
- **Developments surrounding the Planning for People with Learning Disability Board** – This board is a coming together of key partners across Manchester, with the core aim of driving forward developments across the whole Learning Disability agenda.
- **The NHS Transforming Care agenda** – This agenda resulted from the Winterbourne View independent hospital investigation in 2011. The agenda has a focus on ensuring that vulnerable citizens with a Learning Disability and/or Autism do not remain in hospital under the care of the Mental Health Act for any longer than they need to be. The agenda also focuses on preventing admissions to hospital where appropriate and safe to do so.
- **Healthcare** - with an additional focus surrounding the local response to the recent national Care Quality Commission (CQC) report that looked at the experiences of people with a Learning Disability and Autistic people, when they needed physical health care and treatment in hospital.
- **Transition to Adulthood** – This area focuses on the approach for citizens who are transitioning into adulthood, as well as support for their carers/families throughout the process.
- **Manchester City Council, in-house provider services review** - (Supported Living, Day Services and Short Breaks). These are a range of housing-based social care services, services where citizens undertake meaningful daytime opportunities in the community, and services where citizens and their

carers/family members can access a break when required, in line with their needs and circumstances.

### 3.0 Key Developments

#### 3.1 Developments surrounding the commissioning strategy for Adults with a Learning Disability (2023-2028)

3.1.1 In April 2022, a new Head of Commissioning for Adult Learning Disability was appointed within Manchester City Council (MCC) and Manchester Local Care Organisation (MLCO). A key task identified was to develop an immediate commissioning plan for the next 24 months for Adult Learning Disability Services, which was approved by the MLCO Commissioning Board in July 2022. A key component of the plan is to ensure that by April 2023, a place-based Manchester Health and Social Care Commissioning Strategy is developed for adults with a Learning Disability (inc. citizens transitioning to adulthood from age 16+) across the next five years.

3.1.2 To ensure that the plan is citizen focused, a full engagement process commenced on 17 November 2022, and will run up to the end of December 2022. The purpose of the engagement is to listen to the views of citizens who use services (or could possibly use services in the future) and their families/carers, in order to understand what good quality services looks like, and to obtain views about a number of our plans across Health and Social Care including (but not exclusively):

- **Improving Community Services and Accommodation** – this includes reviewing and making improvements to a number of our services including Supported Accommodation, Day Services and Short Breaks for example.
- **Promoting Independence and Development** – This focuses on areas such as the Strengths-Based Review programme, and promoting citizens to be as independent as possible, in accordance with the Better Outcomes, Better Lives programme.
- **Improving Healthcare** – This includes developments around healthcare including Primary Care, G.P's, support when citizens need hospital care for physical and/or mental health reasons.
- **Ensuring continued consultation, co-production and engagement with citizens and their carers/families** – Ensuring that all organisations continue to talk to citizens about any future plans, so people can have their say.
- **Support for Carers** – To ensure Carers get the support they need when they need it.
- **Improving intelligence (Data) and ensuring continued partnership working** – To ensure Health and Social Care join up information (where appropriate), to enable the system to plan better.

- 3.1.3 The strategy will also link in with wider work happening across Greater Manchester and will align with the principles of the wider Greater Manchester Learning Disability Strategy as well as Manchester University NHS Foundation Trusts' (MFT) recently produced Learning Disability Strategy. A key focus of the future Manchester Commissioning Strategy will be for services to promote a strengths-based approach in accordance with the Better Outcomes, Better Lives agenda, which centres around enabling citizens to have as much independence, choice, and control within their own lives as practically possible.
- 3.1.4 The Commissioning Strategy will describe the priorities of Health and Social care organisations in Manchester from 2023-2028, in a way which is accessible to citizens with a Learning Disability, exclusively in an easy read format.

### **3.2 Developments surrounding the Planning for People with a Learning Disability Board**

- 3.2.1 This board is a coming together of key partners across Manchester, with the core aim of driving forward developments underpinned by the Greater Manchester Learning Disability strategy and future Manchester place based Joint Health and Social Care Commissioning Strategy (2023-2028). This work of the board focuses on the whole Learning Disability agenda, including improving equalities in health, housing, preparation for adulthood, criminal justice services, social care, commissioning, and work within the community. The board has recently reformed after the COVID – 19 pandemic and is working with local user led groups such as Manchester People First, to understand how citizens with a Learning Disability would like to be re-engaged with the board moving forward, to ensure that co-production, participation, and inclusion is as meaningful as possible, in order to influence decision making.

### **3.3 The NHS Transforming Care agenda**

- 3.3.1 Manchester is accountable to Greater Manchester's Integrated Care Board (Learning Disability and Autism Team) for delivering the Transforming Care agenda, as part of NHS England and NHS Improvement. A Manchester Transforming Care programme was refreshed in 2022, to oversee whole system quality, and service improvements. This programme reports to Manchester's Transforming Care Oversight Group and includes senior representative across the Integrated Care System within Manchester and from the Greater Manchester (GM) collaborative.

#### ***Transforming Care – Citizens who are in hospital (detained under the Mental Health Act)***

- 3.3.2 This means citizens receiving treatment or care in a facility registered by the Care Quality Commission (CQC) as a hospital operated by either an NHS or independent sector provider.

3.3.3 This should include patients of:

- any age
- any level of security (general/low/medium/high)
- any status under the Mental Health Act (informal or detained)
- Have a Learning Disability or Autism diagnosis.

3.3.4 There are 44 people with either a diagnosis of a Learning Disability and/or Autism supported within inpatient settings.

3.3.5 They are identified as:

- Secure Placements (NHS England Specialised Commissioning are responsible for overseeing these placements through the provider collaborative). These citizens generally require longer term treatment programmes, which may include forensic support interventions. Manchester has seventeen (17) people supported in secure settings.
- Non-Secure Placements – These placements are commissioned by the Integrated Care System within Manchester (who are responsible). Most of the citizens are placed in Greater Manchester Mental Health (GMMH) settings. Citizens within these services may require assessment and treatment and/or rehabilitation type support. Manchester has twenty-seven (27) citizens placed in non-secure settings. All patients within these settings have a managed care pathway, whether that be short, medium, or long term.

### ***Assuring Transformation (AT) Programme***

3.3.6 All hospital placements are continually monitored via the NHSE Digital National Assuring Transformation (AT) database. NHSE Digital monitor citizens in hospital care closely (specifically around Mental Health). Regional (AT) monitoring has recently increased to weekly. At a minimum, the Assuring Transformation process will ensure all patients have a care coordinator and receive Care and Treatment Reviews (CTR's) at the required intervals, with discharge planning being a central feature of the process. Care and Treatment Reviews are undertaken by NHS Commissioners to ensure that citizens are only admitted to hospital when absolutely necessary, for the shortest amount of time possible and in the least restrictive setting.

3.3.7 There are a number of wider system challenges that we are addressing in Manchester to ensure the Assuring Transformation process runs as smoothly as it can:

- **Delays in admission notification from some Mental Health wards when they have new admissions.** This is often because Learning Disability (or Autism) diagnoses is not always known at the point of admission, or ward staff are not aware of NHS reporting requirements. Considerable work is taking place promoting the Transforming Care agenda as well as Care and Treatment Reviews. Various training and



education programmes being delivered to wards to enhance knowledge and awareness.

- **Information for Secure placements (managed by NHS England Specialised Commissioning) is not held or readily available locally.** Conversations are taking place with NHS England to address this as a priority.
- **Workforce**– There are considerable challenges recruiting to roles particularly in facilities supporting citizens in hospital, as well as within Social Care services in the community (e.g., Supported Accommodation). Manchester has communicated extensively with providers via the national cost of care process and local fee setting reviews across a range of sectors, to help work with providers surrounding local challenges, and to ensure that frontline workers are receiving the Foundation Living Wage as a minimum. A considerable amount of work has also been undertaken to support recruitment, such as the social care recruitment fair held at the City of Manchester Stadium in the Autumn 2022, led by the Performance, Quality, and Intelligence Team.
- **Finding suitable placements.** Manchester is supporting the wider Greater Manchester (GM) Complex Care programme, which brings Commissioners, care and support providers and housing providers together across Greater Manchester, with the aim of developing good quality support solutions for citizens with a Learning Disability and Autism. The project has been supported by a Memorandum of Understanding. There are properties being purchased/developed for some of our current citizens who are in hospital (to support discharge), and we have already had some successes. The Manchester programme is connected to the Enabling Independent Accommodation Strategy, which is currently being progressed by Manchester City Council (and discussed at the Committee's October meeting) in partnership with many key stakeholders including the social housing sector.

### ***Dynamic Support Planning (DSP)***

- 3.3.8 The Dynamic Support Plan (DSP) is a record of citizens who are at potential risk of an admission and actively looks at ways to prevent escalation. There are currently 51 people on Manchester's DSP system.
- 3.3.9 As a result of the Dynamic Support Plan process, we have been able to avoid many potential admissions to hospital and have supported a number of citizens to stay safe and well in the community. This has been achieved through a strong integrated assessment approach, and an enhanced multi-disciplinary team that provides highly skilled interventions and follow up.

## **3.4 Healthcare**

### ***Manchester Learning Disabilities and Autism Health Oversight Board***

- 3.4.1 In October 2022, it was agreed to merge the Manchester Learning Disability Mortality Review (LeDeR) Steering group with the Manchester Learning Disability Good Health Group, in order to establish an expanded all-age Manchester Learning Disability and Autism Health Oversight Board. The purpose of this Board is to provide a quality assurance and improvement forum for all health-related priorities and work streams for citizens with Learning Disabilities (and Autistic people) in Manchester. It will be a collaborative space including all partners, establish system ownership of the Manchester Health (Learning Disabilities and Autism) Improvement Plan and bring local workstreams into one place, directly addressing health inequalities for these communities.
- 3.4.2 From January 2023, the Board will establish a set of core principles to oversee and assure delivery through the system Improvement plan, which will be underpinned by the seven national priorities for Learning Disabilities and Autism mapped to seven key workstreams with agreed high-level outcomes and quality measures. The aim is to reduce duplication across organisational plans, be a check and challenge space for health strategies across sectors, and to ensure quality and safety is front and centre of all planning.
- 3.4.3 The Board will also have a specific focus on inequalities experienced by people with Learning Disabilities from minority communities. An example of this is oversight and support for the Targeted Engagement programme for people with Learning Disabilities from minority communities, funded by Manchester locality and implemented by three Voluntary and Community Sector groups.
- 3.4.4 The Board's quality improvement plan will embed national, regional, and local priorities and recommendations from LeDeR mortality reviews, quality visits, Care Quality Commission (CQC) inspections of hospitals and care settings, safe and wellbeing reviews, care and treatment reviews, receive and assure assessments against the Learning Disability standards. The Board aims to be a central place around good health, where communication can be well planned, information can be shared, and actions can be taken in a joined-up way.
- 3.4.5. This structure will have both locality and Greater Manchester reporting routes via the locality Associate Director of Quality and Nursing, including Manchester locality leadership structures, the Manchester Partnership Board (via the Deputy Place Based Lead), the Greater Manchester Integrated Care Learning Disability and Autism Board, and in parallel, the Greater Manchester Integrated Care Quality governance. There will also be a continuous strategic link in with the Planning with People with Learning Disability Board through regular attendance of meetings by key leads at both Boards, communication, and shared reporting mechanisms.

***The local response to the recent national Care Quality Commission (CQC) report (2022)***

- 3.4.6 Manchester University NHS Foundation Trust (MFT) is committed to ensuring that adults with a diagnosis of Learning Disability and or Autism receive appropriate high-quality care when accessing physical healthcare services.
- 3.4.7 In June 2022, MFT implemented a Trust Learning Disability Strategy “Our plan for people with learning disabilities and/ or autism, their families, and carers 2022-2025”. The Strategy has four strategic priorities.
- Respecting and protecting rights
  - Inclusion and engagement
  - Workforce
  - Learning Disability service standards
- 3.4.8 The strategy priorities closely align to the domains identified in the CQC (2022) review focusing on what people with a Learning Disability and/or Autism need from physical health care and treatment in hospital.
- 3.4.9 Oversight of the strategy is provided by the Chair of the Learning Disability Steering Group (Director of Nursing and Professional Lead Manchester and Trafford Local Care Organisations). Local Learning Disability Delivery Groups at each MFT hospital and managed clinical services (MCS), who are responsible for the delivery of the strategy on a day-to-day basis.
- 3.4.10 The key work ongoing in the Trust to deliver high quality care and treatment in hospitals is described as follows:

#### Access to care

- 3.4.11 MFT has processes in place to ensure the consistent use of hospital passports and reasonable adjustments for patients with a Learning Disability and/or Autism.
- 3.4.12 Any restrictions or deprivations of liberty associated with the delivery of care and treatment are monitored. The MFT Safeguarding Learning Disability team monitor the care of all patients admitted to hospital with a Learning Disability and/or Autism. In addition, each hospital has a process in place, so all patients with a Learning Disability and/or Autism have a daily matron review.
- 3.4.13 All patients with a Learning Disability and/or Autism will have a reasonable adjustment care plan when admitted to hospital. This process is monitored, and quality assured through the Trust Safeguarding Learning Disability and Autism Team undertaking daily ‘Quality Rounds’ for all patients with a diagnosis of a Learning Disability and/or Autism. The team also undertake joint working with the Community Learning Disability Teams to ensure the safe admission and discharge of the patient back into the community.

#### Communication

- 3.4.14 The delivery of mandatory training, and the provision of support and advice from the Specialist Safeguarding Learning Disability Nurses supports frontline

staff to have the tools and skills to enable effective communication with patients.

3.4.15 The Trust has a well-established Learning Disabilities and Autism Patient and Carer Forum to hear the voice of patients and their families and is working to strengthen how the patient's voice is heard across all MFT hospitals.

3.4.16 All wards and departments have local Learning Disability and Autism champions.

#### Workforce Skills and Development

3.4.17 MFT is committed to having a workforce that has the skills and capacity to meet the needs of people with a Learning Disability and or Autism by providing safe, sustainable staffing with effective leadership at all levels.

3.4.18 MFT has invested in a team of Safeguarding Learning Disability Nurses to support staff to deliver high quality care. MFT delivers a range of training to support professional development in the workforce and will implement the Olivier McGowan Autism training in response to national recommendations.

#### Next Steps

3.4.19 Senior Leadership members and key groups within MFT are currently reviewing the Care Quality Commission (CQC, 2022) report to benchmark practice against the report's findings to strengthen localised delivery plans, which continue to be monitored Trust wide through the Learning Disability Steering Group.

3.4.20 Representatives from the MFT Learning Disability Steering Group will contribute to the Manchester Learning Disabilities and Autism Health Board to inform and support improvement plans for all health-related priorities and work streams for citizens with Learning Disabilities (and Autistic people) in Manchester accessing services provided by MFT. There will also be synergy with the Planning for People with a Learning Disability Board.

3.4.21 Through the delivery of the MFT Learning Disability and Autism MFT strategy, the Trust aims to continue delivering high quality, safe and person-centred care to people with Learning Disabilities and/or Autism, and their families and carers.

### **3.5 Transition to Adulthood**

3.5.1 The aim of the Social Care Transitions Service is to assist young people and their circle of support to understand, in advance, how identified care and support needs which may continue into adulthood, could be met once the young person has turned 18. The aim is to plan and support seamless service provision, with a focus on working towards young people having an independent life. Recent Adult Social Care performance reports show 66% of the young people open to the service have Learning Disability as being their

primary support reason. As such, the relevance and involvement of the Transitions Service cuts across all areas covered elsewhere in this report.

- 3.5.2 In addition to Adult Social Care, good transition planning involves contributions from a range of partners including Health, Children's Social Care, Education as well as Care Providers. Key to its success is a coordinated approach.
- 3.5.3 To ensure citizens with a Learning Disability have the right care, at the right time, an integrated referral meeting has been introduced which routinely involves a senior representative from the Adult Learning Disability Health service. This supports the planning and navigation of moving from Children's focused provision, which is often within a school setting, to provision across the Adult Health and Social Care landscape, which is often in a community-based setting, by identifying the most appropriate assessment pathway. Awareness and access to pathways such as Continuing Healthcare and support from the Greater Manchester Specialist Support Team has increased, along with access to specialist Learning Disability Short Break provision.
- 3.5.4 The service has redefined its offer, accepting referrals for young people from age 14 years (if have an Education Health and Care Plan) or from age 16 if without an Education Health and Care Plan, to ensure Adult Social Care are able to work collaboratively with partners who are focusing on preparation for adulthood, along with having intelligence to inform future commissioning need.
- 3.5.5 Young people, Carers and Professionals have recently been involved in the co-development of a Preparation for Adulthood tool, which will be used by newly appointed Person-Centred Planners to support young people to have choice and control in their lives, whilst they are approaching adulthood, with an underlying principle of 'no surprises' for young people and their families. This is in recognition of young people beginning to have changes in their rights and responsibilities as they prepare for, and enter adulthood, which can be a time of increased hope, change, opportunity, but also anxiety. A parallel objective will be to provide a warm welcome to Adult Social Care services and smoothen out the introduction of how services are delivered to adults and their families.

### **3.6 Manchester City Council/Manchester Local Care Organisation In-House Provider Services Review**

- 3.6.1 The Provider Services Review has been initiated to deliver a programme of transformation, in order to achieve new models of care. A key reason for this review is to respond to new and historic challenges, such as the increasing need for complex and specialist interventions for a number of citizens, which invariably leads to significant high-cost placements in area and/ or out of area due to a lack of sufficient alternatives across the city.
- 3.6.2 The services in-scope for the review within Adult Social Care are:
- **Day Services** – This service offers daytime opportunities from three (3) centres across the city, focused on person centred planning to improve

physical and emotional wellbeing. These services currently support around 145 people per year.

- **Disability Support Accommodation Service (DSAS)** which provides Supported Accommodation person-centred support to 175 citizens in 121 individual properties across 31 sites citywide.
- **Short Breaks Services** provides planned, emergency, and short-term breaks within three (3) properties in the North & South of the city to citizens and carers when they need it. Currently there are 96 citizens accessing the Short Breaks provision.

3.6.3 Following an extensive baselining exercise, a demand analysis was completed within Adult Social Care, to explore potential demand for in-house services in the future, particularly for citizens who may require more complex and specialist interventions.

3.6.4 Subsequently, an independent consultant was commissioned to review the initial findings, and to ensure the strategic direction for the in-house services, focuses on supporting the right citizens, with the right care, in the right setting. They confirmed that the proposed vision for Provider Services is ***"to offer a safe, effective and sustainable service within Manchester for Adults with a Learning Disability and/or Autism who possess complex needs"***. To achieve this vision, three key aims have been identified to deliver this vision.

These are:

- To support more citizens who require complex and specialist interventions to transition to the in-house provision with appropriate Health and Social Care support across the next 3-5 years.
- To review existing in-house placements, and where appropriate support a person centred moving on pathway for citizens who potentially may require an alternative community service with a different provider, in order to support citizens to be as independent as possible.
- To ensure value for money for the people of Manchester. To achieve this aim, requires the in-house service to focus its skills, expertise, and resources on providing services to citizens who require the most complex levels of support and interventions. The service needs to operate a more efficient economic and delivery model, in order to remain sustainable in the long term. This should be viewed as an exciting opportunity to sustain Manchester's proud legacy of having its own in-house provision, that aspires to be a flagship service.

3.6.5 The level of change and transformation required to redesign and reconfigure the services cannot be underestimated. Therefore, the proposal is to divide the delivery of the review into two key phases. with an appropriate level of resource in place to enable delivery, with a critical element ensuring strong communication with all partners, Citizens, and Carers/families. Work is

underway to scope out and agree the resources required to deliver the review.

- **Phase 1 (2023-24)** detailed planning and scoping for the review would be delivered. Key activity within this phase would be the analysis of citizens needs, estate and workforce baselines, demand and provider market scoping and benchmarking of comparative models. Proposed savings across Day Services and Transport would however be prioritised as outlined in draft financial proposals previously presented to Health Scrutiny.
- **Phase 2 (2024-26)** would be the actual delivery of the agreed main activity to implement the new models of care. This would include alignment with the aims and goals of key interdependencies, such as Transforming Care and Transitions, and would require extensive engagement with citizens, families, carers, and staff.

#### **4.0 Recommendations**

4.1 The Committee is recommended to: -

- i. Support the ongoing developments relating to Adult Learning Disability services across Health and Social Care in Manchester.
- ii. Consider and comment on the information contained within the report.